

Affiliated Investigations Nevada Corp.

6875-B W. CHARLESTON BLVD STE-B. LAS VEGAS, NV 89117

PHONE: (702) 684-6547 * FAX: (702) 982-6229 * EMAIL: CUSTOMERSERVICE@AINCNV.COM

TERMS AND CONDITIONS REGARDING INSURANCE TRACING REQUESTS

Fees and Billing

- All regular trace requests, other than Premium Processing Request (PPR), are processed and completed within **ten (10)** business days. All trace requests will be replied with a receipt confirmation via facsimile or email. The date of the faxed confirmation starts the processing period.
- Any and all invoices shall be paid within **ten (10)** business days to avoid a per diem penalty fee of **\$5** without limitation. AINC also reserve the right to pursue legal actions against any and all outstanding invoices.
- If inaccurate and/or incomplete information is provided on the trace request and resulted in a successful trace nonetheless, the requestor is responsible for any and all fees associated to the trace. AINC will invoice the requestor based on the terms and conditions here within. If inaccurate and/or incomplete information is noticed by AINC, AINC will perform its due diligence to notify the requestor for clarification as a courtesy.
- Any and all trace requests are invoiced at a **"No-Find, No-Fee"** basis. AINC will not charge any fees unless a definite confirmation of the policy limit relevant to the subject policy is located; with the following exceptions:
 - Any traces that resulted in an ineffective policy will be charged the appropriate trace fee agreed within these terms and conditions and on the Price List, contents and fees are subject to change without prior notice.
 - AINC is not responsible for verifying the effectiveness of the policy on the date of loss prior to commencing the trace; it is the requestor's sole responsibility to provide accurate information. At any time, inaccurate information was provided and resulted in a successful trace, the requestor will be invoiced accordingly.
- All Premium Processing Request (PPR) will take priority in the processing queue. All PPRs are processed and completed within **three (3)** business days. All terms and conditions, with the exception of the service term and pricing, remain the same for PPRs.
- If at any time the requestor changes the initial request form that has been confirmed by AINC, notification must be made in writing and with due diligence on the requestor's part to avoid any additional fees.
- If at any time the requestor cancels a trace request, an automatic \$100 termination fee will be invoiced to the requestor. All terminations must be submitted in writing and will be responded in kind with a confirmation within one (1) business day. All terminations will only commence upon confirmation of termination receipt.
- Any and all charges referenced herein shall refer to the Price List, subject to changes without prior notice.
- Any and all dispute and/or requests for refunds must be submitted within 90 days of delivery of results to requestors along with sufficient supporting documentations.

Process

- Searches are conducted by the insurer's name only. Policies located may or may not be relevant to the subject vehicle related to the date of loss. All trace requests will be processed with the provided information, per se. Any trace requests that resulted in a confirmation of a policy(ies) will be invoiced to the requestor, without exceptions.
- Any and all results of trace requests shall be provided via facsimile or electronic mail (upon requestor's preference) along with the applicable invoice.
- AINC will not retain any search results once confirmation of receipt of results have been established with the requestor. Methods of confirmation vary from telephonic, facsimile or electronic-mail.
- All claims and disputes arising under or relating to this Agreement are to be settled by binding arbitration in the state of Nevada or another location mutually agreeable to the parties. The arbitration shall be conducted on a confidential basis pursuant to the Commercial Arbitration Rules of the American Arbitration Association. Any decisions or awards as a result of any such arbitration proceedings shall be in writing and shall provide an explanation for all conclusions of law and fact and shall include the assessment of costs, expenses, and reasonable attorneys' fees. Any such arbitrations shall be conducted by an arbitrator experienced in contract law and fee disputes and shall include a written record of the arbitration hearing. The parties reserve the right to object to any individual who shall be employed by or affiliated with a competing organization or entity. An award of arbitration may be confirmed in a court of competent jurisdiction.

Disclaimer:

Affiliated Investigations Nevada Corp. uses reasonable care to obtain accurate and up-to-date information from sources considered reliable. It is believed that all information provided is accurate; however, Affiliated Investigations Nevada Corp. makes no warranty or guarantee, either expressed or implied, that the information provided herein is correct, since the information has been obtained from supplementary sources. You should not make a decision to proceed based solely upon the information provided herein, but should also use reasonable care and utilize other sources of information that are available to you in order to make your decision as to how to proceed.